

For Foreign Residents of Kawasaki

List of Consultation Services and Telephone Numbers for Inquiries

かわさきし す がいこくじん みな
川崎市に住む 外国人の皆さんへ (まどぐち といあわ さきいちらん
窓口や問合せ先一覧)



えいご
英語



Published by the Citizens' and Children's Affairs Bureau of Kawasaki City

In cooperation with the Kawasaki City Representative Assembly for Foreign Residents,

Kawasaki International Assosiation

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List of Consutation Services and Telephone Numbers for Inquiries

Kawasaki Consultation Services (for various information on Kawasaki City, in Japanese or English) Tel: 044-200-3939

Kawasaki City Office Tel: 044-200-2111 (switchboard)		
Web site: www.city.kawasaki.jp		
Web site in foreign languages: www.city.kawasaki.jp/index_e.htm		
	Ward Office/Branch Office	Civic Hall
Kawasaki Ward	044-201-3113	(Education and Culture Hall) 044-233-6361
	(Daishi Branch Offices) 271-0130	
	(Tajima Branch Offices) 322-1960	
Saiwai Ward	044-556-6666	044-541-3910
Nakahara	044-744-3113	044-433-7773
Takatsu	044-861-3113	044-814-7603
Miyamae	044-856-3113	044-888-3911
Tama Ward	044-935-3113	044-935-3333
Asao Ward	044-965-5100	044-951-1300

☆ For inquiries regarding this publication:

<p>Citizens' and Children's Affairs Bureau and the Human Rights and Gender Equality Office</p> <p>Tel: 044-200-2359 Fax: 044-200-3914 E-mail: 25gaikok@city.kawasaki.jp</p>
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Other Kawasaki City Municipal Facilities

Kawasaki City Fureai Hall (Fureai-Kan)	044-276-4800 www.city.kawasaki.jp/25/25seiiku/home/fureai/hureai.htm
Kawasaki City General Education Center	044-844-3600 www.keins.city.kawasaki.jp/
Kawasaki International Association	044-435-7000 www.kian.or.jp/
Kawasaki Citizen Activities Center	044-430-5566 www.kawasaki-shiminkatsudo.or.jp

Non-Municipal Facilities

Department of Labor Standards	Kawasaki Minami	044-244-1271
	Kawasaki Kita	044-820-3181
Public Employment Assistance Office (Hello Work)	Kawasaki	044-244-8609
	Kawasaki Kita	044-777-8609
Social Insurance Office	Kawasaki	044-233-0181
	Takatsu	044-888-0111
Tax Office	Kawasaki Minami	044-222-7531
	Kawasaki Kita	044-852-3221
	Kawasaki Nishi	044-965-4911
Immigration Bureau	Kawasaki Branch	044-965-0012

★★★ Because the requirements for enrollment and other applications differ, please confirm the appropriate procedure for any listed item at the relevant facilities. ☆☆☆

Category	No.	Contents	Requirements, etc.	Contact
Legal Obligation	1	Alien registration	Register if you plan to live in Japan for 90 days or longer. The certificate of alien registration must be carried at all times.	Ward offices/branch offices
	2	Change in address, visa status, length of stay, workplace, type of employment, passport renewal, etc.	Submit a notification of change within 14 days of the change.	
	3	Renewal or extension of length of stay	Complete application procedures for visa renewal/extension at the Immigration Bureau one month before the visa expiration date.	Immigration Bureau
	4	Permission to engage in activities other than that currently authorized	Obtain permission before engaging in activities that are not allowed under your current visa status. (Example: A foreign student wants to work part time.)	
	5	Registration of birth	Submit a notification form within 14 days of the child's birth.	Ward offices/branch offices
	6	Notification of death	Obtain a death certificate from the hospital and submit it within seven days of the death. Note: Complete the appropriate procedures for National Health Insurance and the National Pension Plan as well.	
Social Insurance and Pension	7	National Health Insurance	All those who will definitely reside in Japan for one year or longer and are not enrolled in a health insurance plan at their place of employment should apply for National Health Insurance.	Ward offices/branch offices
	8	Lump-sum withdrawal benefit from the National Pension Plan or employee's pension plan	Those who paid pension premiums for six months or more should ask for an application form/documents before leaving Japan.	National Pension Plan ⇒ Ward offices Employee's pension plan ⇒ Social Insurance Office
	9	Employment insurance	For those who are members of employment insurance, unemployed, and looking for work	Public Employment Assistance Office (Hello Work)
	10	Workers' compensation	Applicable regardless of employment qualifications or length of employment	Department of Labor Standards
Emergencies	11	In case of serious illness or injury	You can call for an ambulance free of charge.	Fire station, Tel: 119
	12	In case of fire	Call the fire department immediately (free of charge).	Fire station, Tel: 119
	13	In case of accident, theft, violence, or other crimes	Call the police immediately or go to the nearest police station or <i>koban</i> .	Police, Tel: 110
	14	Disaster preparedness	Check where the nearest disaster evacuation site is located in case of emergency, such as an earthquake.	Ward offices/branch offices

Category	No.	Contents	Requirements, etc.	Contact
Health and Welfare	15	In case of illness	For medical facilities in Kawasaki where foreign languages are available: www.qq.city.kawasaki.jp/ For the Multilingual Medical Questionnaire: www.k-i-a.or.jp/medical/index.html For the Manual for Medical/Dental Consultation in a Foreign Language: www.pref.kanagawa.jp/osirase/kokusai/tagengo/joho_ichiran.html	
	16	Immunization and physical examination	For inquiries concerning details, schedules, and locations	Ward offices/branch offices
	17	Maternal and child health handbook	For expectant mothers	Ward offices/branch offices
	18	Lump-sum childbirth benefit	For insured individuals who have given birth	National Health Insurance ⇒ Ward offices/branch offices Social insurance ⇒ Employer
	19	Child allowance	For those raising children who are up to the age at which they enter the sixth grade of elementary school (Income restrictions apply.)	Ward offices/branch offices
	20	Medical care certificate for infants	For those with newly born infants and children up to the age at which they enter school (Income restrictions apply.) Hospitalization subsidies are available for children from six years of age through junior high school age.	
	21	Medical care certificate for infants of single-parent families	For single-parent families with a child under 18 years of age (Income restrictions apply.)	
	22	Nursery schools	For newly born infants and children up to the age at which they enter school	
	23	Child-care allowance	For single-mothers with a child under 18 years of age (Income restrictions apply.)	
	24	Welfare benefits	For residents who have a visa without employment restrictions yet have no income and are unable to meet daily living costs	
	25	Handbook for the Physically Disabled and Handbook for the Mentally Disabled	For those with physical or mental disabilities	
	26	Health and Long Life Passbook	For those 65 years of age and older	
27	Respect for the Elderly Special Bus Pass	For those 70 years of age and older		

Category	No.	Contents	Requirements, etc.	Contact
Education and Culture	28	Japanese-language study (reading, writing, etc.)	Classes start in April. Student recruiting is announced in the city's newsletter. Please call for information on childcare.	Kawasaki International Association, Civic Halls, and Kawasaki City Fureai Hall (Fureai-Kan)
	29	Public elementary and junior high school admission	Those who wish to enroll their child in a municipal elementary/junior high school must complete the designated procedures.	Ward offices/branch offices
	30	Kawasaki City scholarships for foreign students	For foreign students who live in Kawasaki City and attend a university or vocational school in Kawasaki City	Kawasaki International Association
	31	Volunteer services	For those who would like to request volunteer interpretation services and those who are interested in volunteering	Kawasaki International Association and Kawasaki Citizen Activities Center
Living and Consultation	32	Consultation concerning children's education	For any concerns about your child's education	Kawasaki City General Education Center
	33	Consultation concerning taxes	For any questions about taxes	Tax office/ward offices
	34	Labor problems	Work conditions, wages, or any other legal problems involving your place of work	Labor Standards Inspection Office
	35	Municipal housing	There are eligibility requirements, such as income restrictions.	Urban Improvement Bureau and Housing Supply Corporation
	36	Latest city information	City newsletter, Kawasaki City's Web site	City Office (Office of City Marketing and Public Relations, Citizen' and Children's Affairs Bureau)
	37	How to dispose of oversized trash	Oversized-Trash Center, Tel: 930-5300 Web site: www.city.kawasaki.jp/30/30genryo/home/menu.htm	
	38	Community activities	Town associations, children's clubs, resident associations, etc. (Non-city government institutions; please ask your neighbor.)	
	39	Participation in city administration	Kawasaki City Representative Assembly for Foreign Residents www.city.kawasaki.jp/25/25zinken/home/gaikoku/kaigi/index.htm	
Moving within/Leaving Japan		<ul style="list-style-type: none"> ○ Changes to alien registration and National Health Insurance information ⇒ Local ward office/branch office ○ Water ⇒ Local Kawasaki Waterworks Bureau office ○ Telephone ⇒ NTT (116) ○ Electricity and gas ⇒ Local offices of Tokyo Electric Power Company and Tokyo Gas Co., Ltd. ○ Mail (notification of change of address) ⇒ Post office 		

☆☆☆ For other information, please read the Japanese version of *Guide to Living in Kawasaki*, which is available at your local ward office.

Information Desk for Foreign Residents (free of charge)

Daily Living

○ **Kawasaki International Association** Tel: 044-435-7000

Language	Consultation Days	Hours
English	Mon.–Sat.	10:00 a.m. to 12 noon 1:00 to 4:00 p.m.
Chinese	Tue., Wed., and Fri.	
Korean	Tue. and Thu.	
Spanish	Tue. and Wed.	
Portuguese	Tue. and Fri.	
Tagalog	Tue. and Wed.	

○ **Kawasaki Ward Office**

English	1st and 3rd Thu.	2:00 to 4:30 p.m.
Chinese	1st and 3rd Tue.	2:00 to 4:30 p.m.
Tagalog	1st and 3rd Wed.	9:30 a.m. to 12 noon

○ **Asao Ward Office**

English	1st and 3rd Thu.	9:30 a.m. to 12 noon
Chinese	1st and 3rd Tue.	9:30 a.m. to 12 noon
Tagalog	1st and 3rd Wed.	2:00 to 4:30 p.m.

○ **Kawasaki Kenmin Center** Tel: 044-549-0047

English	2nd and 4th Mon.	9:00 a.m. to 12 noon 1:00 to 4:00 p.m.
Tagalog	2nd and 4th Mon.	
Thai	1st, 3rd, and 5th Mon.	

○ **Kanagawa Kenmin Center** Tel: 045-312-1121

Language	Direct Line	Consultation Days and Hours	
English	045-324-2299	1st, 3rd, and 5th Tue.	9:00 a.m. to 12 noon 1:00 to 4:00 p.m.
Chinese	045-321-1339	Thu. and 4th Tue.	
Korean	045-321-1994	1st, 3rd, and 5th Mon.	
Spanish	045-312-7555	Fri. and 2nd Tue.	
Portuguese	045-322-1444	Wed.	

Work Related

○ **Yokohama Labor Affairs Center** Tel: 045-633-6110 (switchboard)

Language	Direct Line	Consultation Days and Hours	
Chinese	045-662-1103	Fri.	1:00 to 4:00 p.m.
Spanish	045-662-1166	Wed.	

○ **Foreign Laborers Consultation Desk** Tel: 045-211-7351

English	Tue. and Thu.	9:30 a.m. to 12 noon 1:00 to 4:00 p.m.
Portuguese	Wed. and Fri.	
Spanish	Tue. and Thu.	

Immigration, Visas, etc.

◇ **Immigration Bureau's Information Center for Foreign Residents**

Yokohama: English, Spanish Tel: 045-651-2851/2

Tokyo: English, Chinese, Spanish, Portuguese, Korean Tel: 03-5796-7112