

Kawasaki City Perceptions of Foreign Residents Survey Report

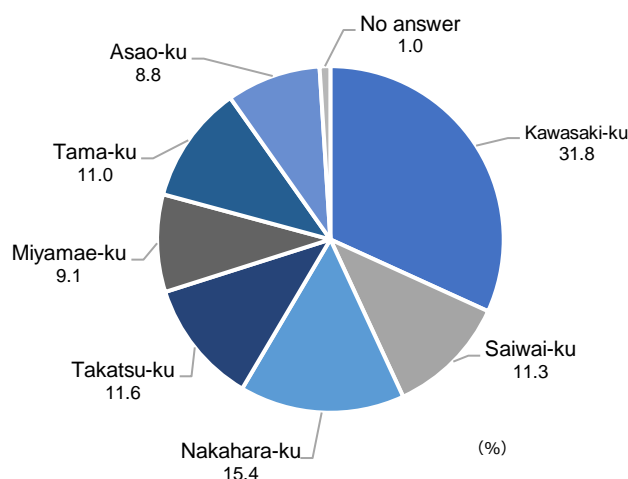
<Overview>

Kawasaki City aspires to make a multicultural, harmonious society a reality – where the differences in nationality, race, and culture are highly valued, everyone accepts each other, human rights are respected, and independent individuals can all live together.

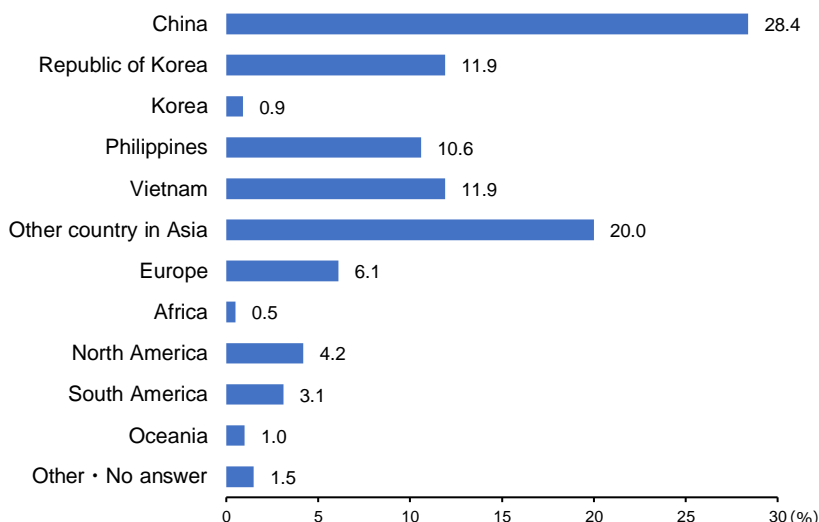
As the last one was carried out 5 years ago in 2019, we decided to hold an Awareness Survey to make the most of municipal policies and understand the thoughts, situations, and needs of foreigners living in Kawasaki City. This time, we asked about daily life, healthcare and insurance, raising and educating children, local activities and municipal government participation, work, administrative countermeasures, and more. The Survey Slip (Questionnaire Sheet) is available in Japanese, English, Chinese (Simplified), and Chinese (Traditional), Korean, Portuguese, Spanish, Tagalog (Filipino), Vietnamese, Nepali.

A Survey Slip was mailed to 5,000 foreigners (people not of Japanese nationality) over 18 years old and living in Kawasaki City, who were randomly selected to be the survey's target audience, of which 1,031 people provided responses (Collection Rate: 20.6%). Breaking down the respondents by gender, 46.0% were men, 52.6% were women, 0.5% were other, and 1.0% did not give an answer. Below is a breakdown of the respondents by residence location, and nationality and region.

【Breakdown of Residence Location (n=1,031)】



【Breakdown of Nationality and Region (n=1,031)】



This “Report <Overview>” will be outlining the main results of the survey.

Kawasaki City is aspiring to make a multicultural, harmonious society a reality by using the results of this survey to fully plan extra policies.

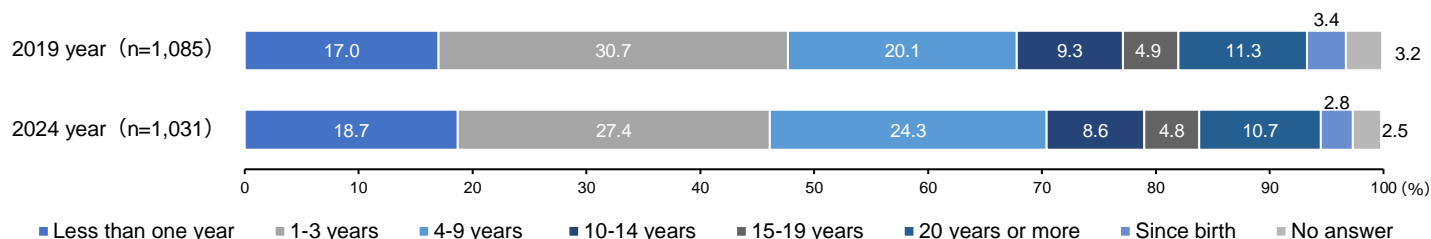
The “Report <Overview>” is also available in English, Chinese (Simplified), and Chinese (Traditional), Korean, Portuguese, Spanish, Tagalog (Filipino), Vietnamese, Thai. This report and overview can be accessed from the following link.

<http://www.city.kawasaki.jp/shisei/category/60-7-4-0-0-0-0-0-0-0.html>

Almost half of all respondents had been living in Kawasaki for 3 years or less

When asked how long they had been living in Kawasaki, almost half of respondents answered 3 years or less, 46.1% answered. In addition, 70.4% answered 9 years or less. When comparing the answers from the previous survey, we can see that answers for "1-3 years" decreased by 3.3 points under the impact of the COVID-19 pandemic, while answers for "Less than one year" increased by 1.7 points. This suggests that the number of new foreign citizens is increasing after the COVID-19 pandemic.

【Length of time Living in Kawasaki】

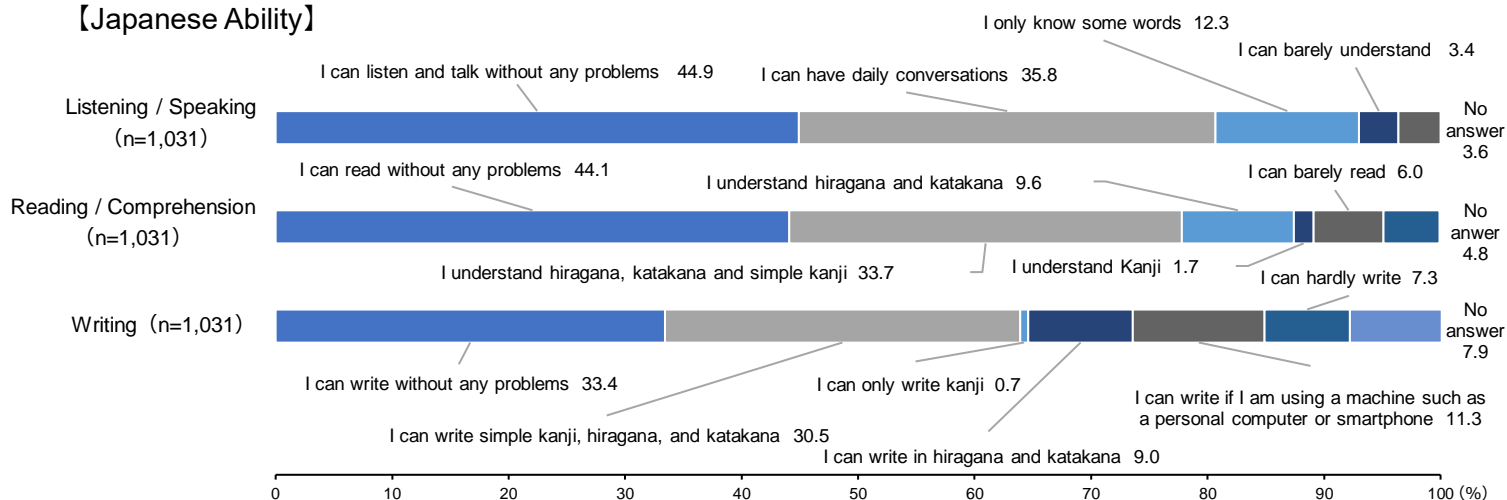


70~80% of respondents' Japanese level is conversational The demand for translation is increasing

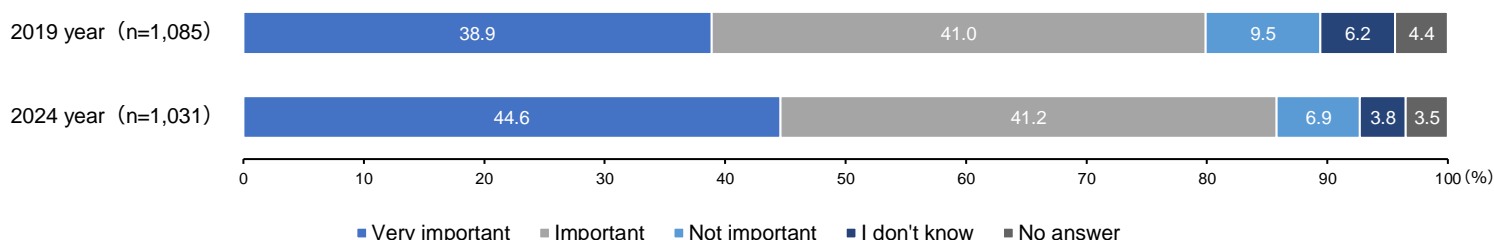
When asked about their Japanese ability, the total percentage of respondents who answered "No problems," "Everyday conversations," and "I can understand hiragana, katakana, and simple kanji" exceeded 80% for <Listening and Speaking> and <Reading and Understanding>, and surpassed 70% for <Writing>. However, the percentage of respondents who answered "No problems" decreased by 7.1 points for <Listening and Speaking>, 9.1 points for <Reading and Understanding>, and 12.5 points for <Writing> compared to the previous survey.

When asked about multilingual information services, the combined percentage of respondents who answered "Very important" and "Important" was 82.5% for "Notation in easy Japanese", 68.1% for "Notation in Japanese with ruby", and 85.8% for "Translation into foreign languages". Compared to the previous survey, the need for translation into foreign languages increased by 5.9 points, indicating a growing demand for multilingual translation.

【Japanese Ability】



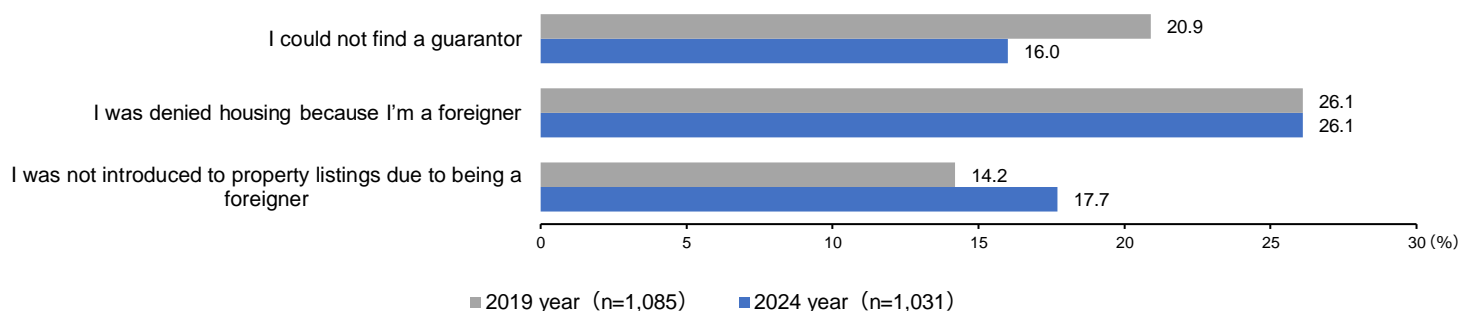
【Translation into foreign languages】



One in four people has experienced being denied housing due to being a foreigner

When asked about their experiences when looking for housing in Kawasaki City, 50.0% of respondents answered that they had "I have not experienced any problems". Regarding difficulties, the percentage of respondents who answered "Could not find a guarantor," which was once a major challenge for many foreign residents, decreased by 4.9 points compared to the previous survey. This decline is likely due to the increasing use of guarantee companies instead of personal guarantors. On the other hand, 26.1% of respondents answered "I was denied housing because I'm a foreigner" which remains unchanged from the previous survey. Meanwhile, the percentage of respondents who answered "I was not introduced to property listings due to being a foreigner" increased by 3.5 points compared to the previous survey. Being refused housing due to being a foreigner is a common challenge for foreign residents, regardless of their nationality or region of origin.

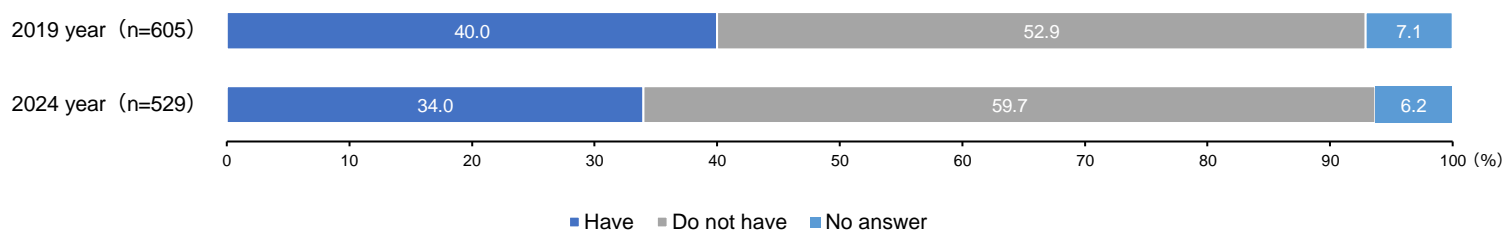
【Problematic experiences when house hunting】



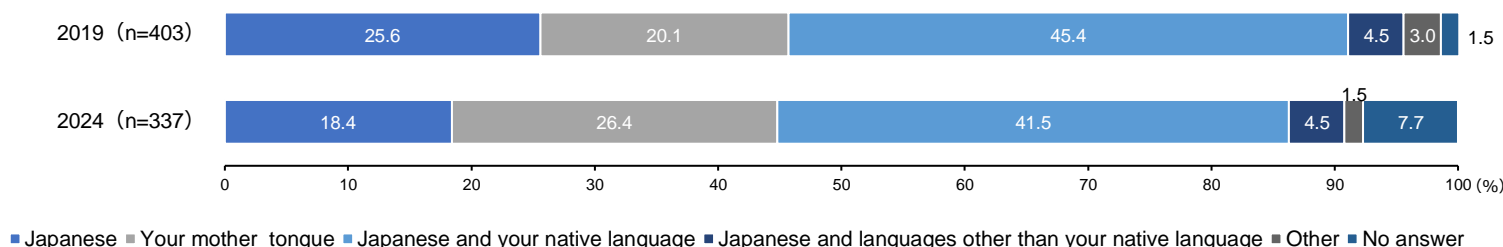
The number of households where children have no exposure to Japanese at home has increased

About 32.7% of all respondents, or approximately one-third, lived with a child under the age of 25. Furthermore, when asked about the child's nationality, 34.0% answered that their child has Japanese nationality, which represents a 6.0 points decrease compared to the previous survey. On the other hand, the percentage of respondents who answered that their child does not have Japanese nationality increased by 6.8 points, indicating that the number of families where both parents are foreign nationals is increasing. Additionally, regarding the language spoken between children and their families, the percentage of those who answered "Japanese" decreased by 7.2 points, while "Japanese and mother tongue" decreased by 3.9 points compared to the previous survey. As a result, the number of households where children have no exposure to Japanese at home has increased.

【Children with Japanese Nationality】



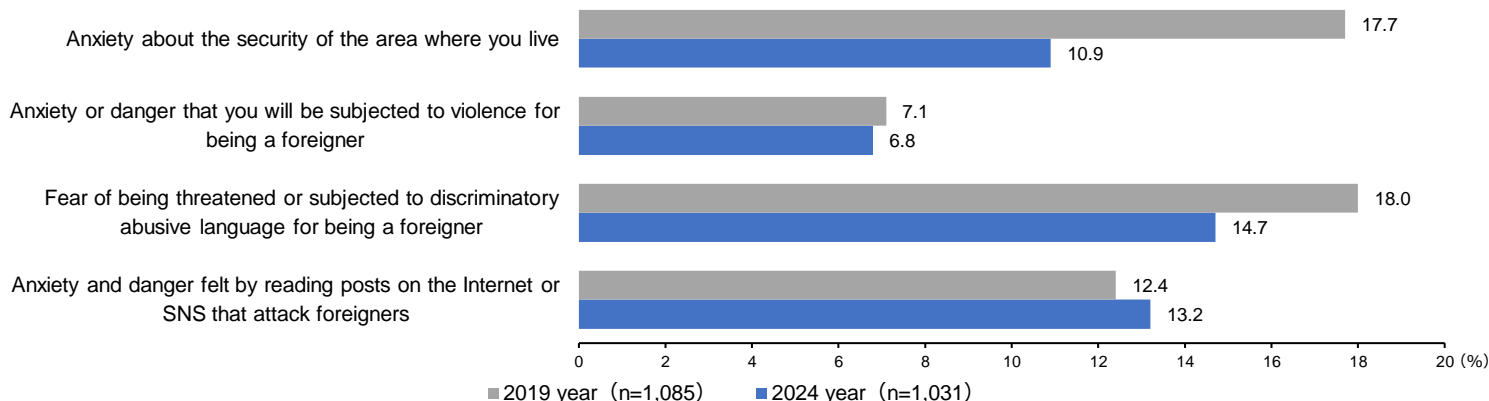
【Children's nationality and language spoken at home】



Anxieties and dangers related to violence, threats, and discriminatory remarks based on being a foreigner have decreased

When asked about the anxieties and dangers they felt in the past year, the percentage of respondents who expressed concerns about "Anxiety about the security of the area where you live" decreased by 6.8 points compared to the previous survey, indicating an improvement in public security. Additionally, concerns about "Anxiety or danger that you will be subjected to violence for being a foreigner" decreased by 0.3 points, while concerns about "Fear of being threatened or subjected to discriminatory abusive language for being a foreigner" dropped by 3.3 points. These declines suggest the positive impact of "Kawasaki City Ordinance for the Creation of a City that Respects Human Rights and Free from Discrimination", enacted in 2019. On the other hand, concerns about "Anxiety and danger felt by reading posts on the Internet or SNS that attack foreigners" increased by 0.8 points.

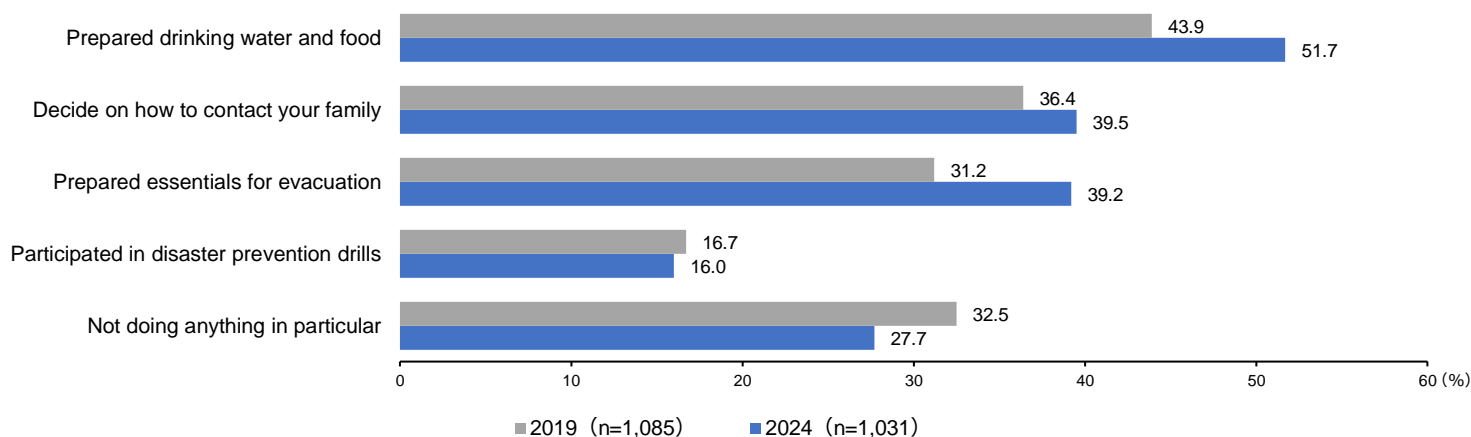
【Worries and dangers felt in the previous year】



About 30% have done nothing in particular to prepare for disasters

When asked about their disaster preparedness, more than 50% of respondents answered that they "Prepared drinking water and food" an increase of 7.8 points compared to the previous survey. Meanwhile, those who answered "Not doing anything in particular" decreased by 4.8 points, but still accounted for about 30%. Additionally, only 16.0% of respondents reported participating in "Participated in disaster prevention drills".

【Preparations in case of a disaster (MA、n=1,031)】



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